

Reducing Maintenance Error Training

Overview

Maintenance activities are particularly vulnerable to human errors and violations. In maintenance, unlike many other tasks, a fault introduced into the system today through human error might have no effect for several months. However, when the effect is felt it may have significant safety and/or performance consequences.

Good management of maintenance and an understanding of the factors that affect the performance of those carrying out maintenance tasks can significantly reduce the risk of human error.

Who should attend?

This workshop has been developed for supervisors, line managers, trainers and assessors of maintenance personnel. It is also suitable for managers of activities that support maintenance production (e.g. engineering design, materials management) who would like to know more about the factors that provoke maintenance staff to make errors.

Duration

This is a one day workshop, but can be extended to two or more days depending on the depth of learning that is required.

Price

Prices start at £345+VAT per delegate for a one-day training workshop, based on six delegates attending.

Location

This training will be carried out at your premises.

What will you learn?

The main areas covered by this workshop are:

- introduction to human factors;
- maintenance-related human factors;
- human factors in maintenance;
- the role of supervisors and assessors in reducing error;
- developing the competence of staff to reduce errors, and;
- gaining support for changes to maintenance systems and infrastructure.

This workshop will increase delegates' knowledge of the human factors that lead to errors and will develop their skills in identifying problems and creating solutions.

Customised training

We can customise any of our training to address the specific issues faced by your industry or business. Please contact us to find out more.